



Banishing Bureaucracy: The Five Strategies for Reinventing Government

David Osborne, Peter Plastrik

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David Osborne's 1992 bestseller, *Reinventing Government*, was a landmark book that identified ten principles for creating a more efficient government. This essential sequel goes one step further, focusing on strategic levers for changing public systems and organizations on a permanent basis to achieve dynamic increases in effectiveness, efficiency, adaptability, and capacity to innovate. In an age of disillusionment with public service, *Banishing Bureaucracy* offers inspiring stories of organizations that really work and provides specific recipes for effective change. Here is a road map by which reinventors can actually make "reinvention" work.

** David Osborne, recognized as the pre-eminent public sector reformer, has an intensive speaking schedule throughout the country.

** Named one of the Best Business Books of 1997 by Soundview Executive Book Summaries.

** Over 200,000 copies of *Reinventing Government* sold in Plume, with backlist pace of 10,000 per year.

** *Reinventing Government* was hailed by *Business Week* as "the new gospel of government," and was embraced by the Clinton-Gore administration as their blueprint for streamlining government.

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