



Benchmarking Performance Indicators for Water and Wastewater Utilities: 2006 Annual Survey Data and Analysis Report

American Water Works Association

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This is an annual update to the larger and more comprehensive 2005 publication, Benchmarking Indicators for Water and Wastewater Utilities: Survey Data and Analyses Report (ISBN 1-58321-366-x) Data is collected from water and wastewater utilities in 22 key areas of operations and management. The data provide benchmarks to help utilities improve their operational efficiency and effectiveness. Utility managers use this information to determine where their utility performance resides within the industry peer group.

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